

Information for Residence Hall Students on Computing at Ursuline College

Computer Information Services is the office in charge of **all campus** computing. They maintain the email system, the college's network, and all the classroom computers.

Computer Resources: Hardware

Computer Information Services maintains a computer lab in each residence hall. A network laser printer is also available for residents to use in the lab. The residence hall computers are controlled by residence hall council which sets policies for how the computers can be used.

If You Bring Your Own Computer to School

Each room in the residence halls has two network drops for attaching your personal computer or laptop directly to the Internet. However, before you can do that, you will need to verify that your computer is updated and free from viruses so you do not infect other students who will be on the same network.

At the beginning of each semester, computer support specialists will be available to help resident students get their computers hooked up for the College Internet.

Wireless Internet

If you carry a laptop or an advanced PDA, Ursuline has free wi-fi access in New Residence Hall, Besse Library, Mullen Commuter lounge, Dauby Science building, and in Pilla Atrium.

Computer Resources: Software

The CIS home page has a very good free anti-virus program called AVG. Other programs which may help you can be found on there as well.

How to Contact Support

Ursuline College strength is the people who work there – they are a tremendous resource to draw upon, whether you have a particular problem to be solved or simply wish to learn new and better ways to use technology within the classroom.

There are two ways to contact the Help Desk with a support issue:

1. Complete the support online form on CIS or Current Students web pages.
2. Telephone Help Desk at 440-449-4624 or 440-646-8391

General questions related to residence halls should be directed to the Director, Residence Life, 440-646-8325.